HOW TO 3 HOW TO CHOOSE BETWEEN ONSHORING, NEARSHORING AND OFFSHORING?



CONCEPTS

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ONSHORING Activities from one's own country

NEARSHORING Activities from a neighboring country or Activities from a nearby country

OFFSHORING Activities from another continent

ACTIVITIES

Peeling shrimp, software development, clothing manufacturing, **IT services, customer service, telemarketing** etc





COMPARISON





ANALYSIS







HOW TO CHOOSE? 2 EXAMPLES

CUSTOMER DELIGHT Onshoring 1 or 2 nearby partners Close partnership Complex tasks via local partner Simple tasks via A.I. Flexible, fast switching Weekly visit by customer



PRICE SEEKING Minimum 120 FTEs (ROI) Combination of 3 types 1 partner, based in Belgium Complex tasks Belgium Easier tasks by offshoring partner Sales at Belgian teams Monthly visit by customer Contract with result-based bonus/malus (see How to 2)

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